

MADISON COUNTY ROAD DEPARTMENT

AUGUST 2019

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 08/01/19 through 08/27/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29061 A	08/01/19 08:21:00	08/06/19 11:37:00	08/02/19 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Boutwell, Chip	Greystone Ln Greystone Ln	District 3	Medium Priority
29063 A	08/01/19 10:43:00	08/12/19 08:32:00	08/02/19 11	Pot Holes Closed Bad pot holes	Brown, Shirley McElroy, Christine	Johnson Hill Rd Johnson Hill Rd	District 5	Medium Priority
29066 A	08/01/19 15:26:00	08/02/19 15:54:00	08/02/19 1	Limb Pickup Closed 219-251 limb pickup	Brown, Shirley Trowbridge, Toby	Cedar Hill Rd 219 Cedar Hill Rd	District 3	Medium Priority
29067 A	08/01/19 15:27:00	08/02/19 15:55:00	08/02/19 1	Limb Pickup Closed Limb pickup	Brown, Shirley Butler, Ray	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
29068 A	08/01/19 15:29:00	08/05/19 07:15:00	08/02/19 4	Limb Pickup Closed Limb Pickup	Brown, Shirley Hughes, Kurt	Steels Pointe 800 Steels Pointe	District 3	Medium Priority
29069 A	08/01/19 15:34:00	08/02/19 15:55:00	08/02/19 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Battaglia, Anthony	Bainbridge Crossing Bainbridge Crossing	District 5	Medium Priority
29070 A	08/02/19 10:53:00	08/02/19 15:54:00	08/03/19 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Thomas, Cynthia	Steels Pointe Steels Pointe	District 3	Medium Priority
29072 A	08/02/19 13:10:00	08/06/19 07:10:00	08/03/19 4	Limb Pickup Closed Need limb pickup	Brown, Shirley Unknow	Owens Street 106 Owens Street		Medium Priority
29073 A	08/02/19 13:15:00	08/06/19 07:40:00	08/03/19 4	Limb Pickup Closed Need limb pickup	Brown, Shirley Thorton, Robert	Hampton Hills Blvd 145 Hampton Hills Blvd	District 4	Medium Priority
29074 A	08/02/19 15:56:00	08/26/19 15:56:00	08/03/19 24	Grading Closed Road needs grading	Brown, Shirley Goss, Jody	Cain Rd Cain Rd	District 5	Medium Priority

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29076 A	08/05/19 08:33:00	08/07/19 15:50:00	08/06/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Gulland, Michelle	Bradfield Rd Bradfield Rd	District 4	Medium Priority
29077 A	08/05/19 08:41:00	08/12/19 08:29:00	08/06/19 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Mitchell	Madison St Madsison St	District 1	Medium Priority
29078 A	08/05/19 11:08:00	08/07/19 15:47:00	08/06/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Rashad	Greer Ct Greer Ct	District 1	Medium Priority
29079 A	08/05/19 11:09:00	08/07/19 15:48:00	08/06/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Usry, William	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
29082 A	08/05/19 11:17:00	08/06/19 07:12:00	08/06/19 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Charlie	Owens Street Owens St	District 3	Medium Priority
29083 A	08/05/19 11:19:00	08/12/19 08:28:00	08/06/19 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Hanlon, Kelvin	Buckeye Dr Buckeye Dr	District 3	Medium Priority
29084 A	08/05/19 11:21:00	08/06/19 07:11:00	08/06/19 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Lynch, Jackie	Shaffer Ct Shaffer Ct	District 3	Medium Priority
29085 A	08/05/19 11:22:00	08/07/19 15:53:00	08/06/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Harrison, Denver	Harrington Drive Harrington Dr		Medium Priority
29088 A	08/05/19 13:05:00	08/07/19 15:51:00	08/06/19 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley Collins, Maggie	Plantation Dr Plantation Drive Madison 39110	District 3	Medium Priority
29089 A	08/05/19 13:53:00	08/07/19 13:10:00	08/06/19 2	Limb Pickup Closed Bags of limbs need picking up	Brown, Shirley Robinson, Eunice	Way Rd Way Rd	District 5	Medium Priority

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29090 A	08/05/19 13:58:00	08/06/19 07:09:00	08/06/19 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Pierce, Adam	Owens Street Owens St	District 3	Medium Priority
29091 A	08/06/19 08:38:00	08/07/19 15:48:00	08/07/19 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Guillotte, Andrew	Parkfield Dr Parkfield Drive	District 4	Medium Priority
29092 A	08/06/19 08:49:00	08/12/19 08:29:00	08/07/19 6	Limb Pickup Closed Requesting to have limbs picked up	Brown, Shirley Harris, Steve	Sharon Rd Sharon Rd	District 5	Medium Priority
29093 A	08/06/19 15:16:00	08/12/19 08:27:00	08/07/19 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Mahaffey, Kelvin	Cove Ln Cove Ln	District 4	Medium Priority
29094 A	08/07/19 07:28:00	08/13/19 08:20:00	08/08/19 6	Culvert Installation Closed Need culvert installed	Brown, Shirley Brown, Eddie	Davis Rd 227 Davis Rd	District 5	Medium Priority
29097 A	08/07/19 09:43:00	08/12/19 08:28:00	08/08/19 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Jones, Jason	Providence Dr Providence Dr	District 3	Medium Priority
29098 A	08/07/19 09:47:00	08/07/19 15:49:00	08/08/19 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Cotton, Eddie	Parkfield Dr Parkfield Dr	District 4	Medium Priority
29099 A	08/06/19 12:11:00	08/12/19 08:31:00	08/07/19 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Mitchell, Justin	Covey Run Covey Run	District 4	Medium Priority
29100 A	08/07/19 15:16:00	08/27/19 07:26:00	08/08/19 20	Pot Holes Closed Bad pot holes	Brown, Shirley Moses, Mathew	Phillips Rd Phillips Rd	District 4	Medium Priority
29102 A	08/08/19 07:37:00	08/12/19 08:33:00	08/09/19 4	Pot Holes Closed Big pot holes	Brown, Shirley White, Willie	Richmond Grove Rd Richmond Grove Rd	District 3	Medium Priority

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
29104	08/08/19	08/12/19	08/09/19	Limb Pickup	Brown, Shirley	Stillhouse Creek Dr	District 3	Medium Priority
A	13:03:00	08:34:00		Closed	Lemere, Jeremy	Stillhouse Creek Dr		
	Dur (hrs/days)	96	4	Limbs pick up				
29105	08/08/19	08/12/19	08/09/19	Limb Pickup	Brown, Shirley	Bridgeton Ct	District 5	Medium Priority
A	13:05:00	15:04:00		Closed	Lindsey, Alisha	Bridgeton Ct		
	Dur (hrs/days)	96	4	Limbs pick up				
29106	08/08/19	08/12/19	08/09/19	Limb Pickup	Brown, Shirley	Hemlock Ln	District 3	Medium Priority
A	13:06:00	08:34:00		Closed	Day, Wesley	Hemlock Ln		
	Dur (hrs/days)	96	4	Limbs pick up				
29107	08/09/19	08/12/19	08/10/19	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	08:48:00	15:01:00		Closed	Higginbotham, Steve	Wildwood Dr		
	Dur (hrs/days)	72	3	Limbs pick up				
29109	08/09/19	08/12/19	08/10/19	Limb Pickup	Brown, Shirley	Pembroke Cir	District 3	Medium Priority
A	09:24:00	15:04:00		Closed	Johnson, Brenda	Pembroke Cir		
	Dur (hrs/days)	72	3	Limbs pick up				
29111	08/09/19	08/22/19	08/10/19	Trash Related	Brown, Shirley	Trace Harbor Rd	District 1	Medium Priority
A	15:24:00	12:56:00		Closed	Alexander, Jackie	Trace Harbor Rd		
	Dur (hrs/days)	312	13	Need old household items picked				
29112	08/09/19	08/27/19	08/10/19	Pot Holes	Brown, Shirley	Joe Hall Rd	District 4	Medium Priority
A	15:29:00	09:11:00		Closed	Waltman, James	Joe Hall Road		
	Dur (hrs/days)	432	18	Said we need to come back and finish patching				
29113	08/12/19	08/19/19	08/13/19	Limb Pickup	Brown, Shirley	Mulberry Way	District 3	Medium Priority
A	07:41:00	07:24:00		Closed	Willougeaby, Matt	Mullberry Way		
	Dur (hrs/days)	168	7	Limbs pick up				
29116	08/12/19	08/27/19	08/13/19	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	09:54:00	13:47:00		Closed	Davis, Kendrick	Brierfield Dr		
	Dur (hrs/days)	360	15	Limbs pick up				
29117	08/12/19	08/26/19	08/13/19	Limb Pickup	Brown, Shirley	Planters Point Dr	District 1	Medium Priority
A	09:56:00	07:06:00		Closed	Kim	Planters Point Dr		
	Dur (hrs/days)	336	14	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
29118	08/12/19	08/21/19	08/13/19	Ditching	Brown, Shirley	Gunter Rd	District 5	Medium Priority
A	09:58:00	07:30:00		Closed	Burrell, Robert	Gunter Rd		
	Dur (hrs/days)	216	9	Ditches stopped up close to Old Natchez Trace				
29119	08/12/19	08/20/19	08/13/19	Limb Pickup	Brown, Shirley	Twin Harbor Pl	District 5	Medium Priority
A	12:28:00	09:46:00		Closed	Morgan, Jean	Twin Harbor Place		
	Dur (hrs/days)	192	8	Needs limb pickup				
29120	08/12/19	08/20/19	08/13/19	Limb Pickup	Brown, Shirley	Twin Cedars Ln	District 1	Medium Priority
A	13:50:00	09:44:00		Closed	Bradberry, Rose	Twin Cedars Ln		
	Dur (hrs/days)	192	8	Limbs pick up				
29121	08/12/19	08/19/19	08/13/19	Limb Pickup	Brown, Shirley	Dandelion Dr		Medium Priority
A	13:51:00	07:22:00		Closed	Bailey, Michael	Dandelion Dr		
	Dur (hrs/days)	168	7	Limbs pick up				
29122	08/12/19	08/19/19	08/13/19	Limb Pickup	Brown, Shirley	Coachmans Rd	District 2	Medium Priority
A	15:24:00	07:20:00		Closed	Steven, Lisa	118 Coachmans Rd		
	Dur (hrs/days)	168	7	Need boards pickup				
29123	08/12/19	08/15/19	08/13/19	Limb Pickup	Brown, Shirley	Waterford Ln	District 3	Medium Priority
A	15:55:00	14:54:00		Closed	Dixkerson, Charlett	100 Waterford Ln		
	Dur (hrs/days)	72	3	Need limb pickkup				
29124	08/13/19	08/15/19	08/14/19	Limb Pickup	Brown, Shirley	Sagefield Sq	District 4	Medium Priority
A	09:03:00	14:53:00		Closed	Williamson, Nolan	Sagefield Sq		
	Dur (hrs/days)	48	2	Limbs pick up				
29125	08/13/19	08/15/19	08/14/19	Limb Pickup	Brown, Shirley	Planters Point Dr	District 1	Medium Priority
A	09:04:00	14:53:00		Closed	Stubbs, Sue Ella	Planters Point Dr		
	Dur (hrs/days)	48	2	Limbs pick up, also at 1001 Hackberry Ln				
29128	08/13/19	08/15/19	08/14/19	Limb Pickup	Brown, Shirley	French Branch	District 4	Medium Priority
A	12:07:00	14:55:00		Closed	Files, Jay	121 French Branch		
	Dur (hrs/days)	48	2	Need limb pickup				
29129	08/13/19	08/26/19	08/14/19	Limb Pickup	Brown, Shirley	Mulberry Way	District 3	Medium Priority
A	14:17:00	07:32:00		Closed	Willoughby, Mat	Mullberry Way		
	Dur (hrs/days)	312	13	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
29130	08/13/19	08/15/19	08/14/19	Limb Pickup	Brown, Shirley	Lake Ridge Dr	District 4	Medium Priority
A	14:19:00	14:54:00		Closed	Ladner, Lewis	Lake Ridge Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
29131	08/13/19	08/16/19	08/14/19	Trash Related	Brown, Shirley	Madison St	District 1	Medium Priority
A	14:35:00	07:39:00		Closed	Brown, Valerie	Madison St		
	Dur (hrs/days)	72	3	Need bed picked up				
29133	08/14/19	08/16/19	08/15/19	Limb Pickup	Brown, Shirley	Center St	District 3	Medium Priority
A	07:45:00	07:38:00		Closed	Johnson, Demeka	Center St		
	Dur (hrs/days)	48	2	Limbs pick up				
29134	08/14/19	08/19/19	08/15/19	Limb Pickup	Brown, Shirley	Thornberry Cv	District 1	Medium Priority
A	07:45:00	07:15:00		Closed	Evans, Heather	Thornberry Cv		
	Dur (hrs/days)	120	5	Limbs pick up				
29135	08/14/19	08/19/19	08/15/19	Limb Pickup	Brown, Shirley	Belle Terre Dr	District 3	Medium Priority
A	08:07:00	07:16:00		Closed	Barr, Vince	Belle Terre Dr		
	Dur (hrs/days)	120	5	Limbs pick up				
29136	08/14/19	08/19/19	08/15/19	Limb Pickup	Brown, Shirley	Steels Pointe	District 3	Medium Priority
A	08:51:00	07:19:00		Closed	Stroble, Jay	Steels Pointe		
	Dur (hrs/days)	120	5	Limbs pick up				
29138	08/14/19	08/16/19	08/15/19	Trash Related	Brown, Shirley	Center St	District 3	Medium Priority
A	15:28:00	07:38:00		Closed	White	Center St		
	Dur (hrs/days)	48	2	Old household trash needs picking up				
29140	08/14/19	08/19/19	08/15/19	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	15:35:00	07:14:00		Closed	Hampton, Rusty	Oak Trail		
	Dur (hrs/days)	120	5	Limb pickup				
29142	08/14/19	08/19/19	08/15/19	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	15:35:00	07:14:00		Closed	Hampton, Rusty	Oak Trail		
	Dur (hrs/days)	120	5	Needs limb pickup				
29143	08/15/19	08/27/19	08/16/19	Trash Related	Brown, Shirley	Cedar Green Cv	District 4	Medium Priority
A	06:48:00	09:36:00		Closed	Levy, Patricia	Cedar Green Cv		
	Dur (hrs/days)	288	12	Need old mattress picked up				

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29144	A	08/15/19 06:58:00	08/19/19 07:14:00	08/16/19 4	Limb Pickup Closed Need limb pickup	Brown, Shirley Clay, Ethal	Pisgah Bottom Rd 313 Pisgah Bottom	District 5	Medium Priority
29145	A	08/15/19 09:05:00	08/20/19 09:45:00	08/16/19 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Baughn, Alesha	Plantation Dr Plantation Dr	District 3	Medium Priority
29147	A	08/15/19 14:18:00	08/20/19 09:45:00	08/16/19 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Doty, Al	Dogwood Ct Dogwood Ct	District 3	Medium Priority
29148	A	08/15/19 14:20:00	08/19/19 07:18:00	08/16/19 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Crawford, Ron	Hunters Row Hunters Row	District 3	Medium Priority
29150	A	08/16/19 07:32:00	08/20/19 09:44:00	08/17/19 4	Limb Pickup Closed Need limb pickup	Brown, Shirley Chandler, Lish	Creekside Dr 141 Creekside Dr	District 1	Medium Priority
29151	A	08/16/19 08:02:00	08/20/19 09:44:00	08/17/19 4	Limb Pickup Closed Need Limb pickup	Brown, Shirley Smith, Ben	Sycamore Ridge 131 Sycamore Ridge		Medium Priority
29153	A	08/16/19 16:49:00	08/20/19 09:45:00	08/17/19 4	Limb Pickup Closed Needs limb pickup	Brown, Shirley Jennings, Cindy	Old Rice Rd Old Rice Road Madison 39110	District 1	Medium Priority
29156	A	08/19/19 07:16:00	08/22/19 12:55:00	08/20/19 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Betsy	Robinson Rd Robinson Rd	District 4	Medium Priority
29157	A	08/19/19 08:33:00	08/26/19 06:58:00	08/20/19 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Lynch, Jackie	Shaffer Ct Shaffer Ct	District 3	Medium Priority
29158	A	08/19/19 08:43:00	08/26/19 06:57:00	08/20/19 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Barr, Vince	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority

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Grade	Date/Time	Date/Time	Date					
29159	08/19/19	08/27/19	08/20/19	Pot Holes	Brown, Shirley	Kearney Park Rd	District 4	Medium Priority
A	09:34:00	09:15:00		Closed	Hightower, Ed	Kearney Park Rd		
	Dur (hrs/days)	192	8	He called and said he hit a pothole last Thursday and damaged his speedometer				
29162	08/19/19	08/27/19	08/20/19	Limb Pickup	Brown, Shirley	South Glen Pl	District 3	Medium Priority
A	10:19:00	13:48:00		Closed	Johnson, Lauri	South Glen Pl		
	Dur (hrs/days)	192	8	Limbs pick up				
29163	08/19/19	08/27/19	08/20/19	Trash Related	Brown, Shirley	Mt Pilgrim Rd	District 5	Medium Priority
A	10:22:00	09:37:00		Closed	Turner, Peggy	Mt Pilgrim Rd		
	Dur (hrs/days)	192	8	Trash bags are on both sides of the road, starting at Loring Rd going pass this address 1395 Mt Pilgrim Rd				
29164	08/19/19	08/22/19	08/20/19	Limb Pickup	Brown, Shirley	Trace Harbor Rd	District 1	Medium Priority
A	13:46:00	12:55:00		Closed	Jackie	Trace Harbor Rd		
	Dur (hrs/days)	72	3	Limbs pick up				
29165	08/19/19	08/22/19	08/20/19	Limb Pickup	Brown, Shirley	Spike Ridge	District 1	Medium Priority
A	15:14:00	12:54:00		Closed	Higginbotham, James	Spike Ridge		
	Dur (hrs/days)	72	3	Limbs pick up				
29166	08/19/19	08/26/19	08/20/19	Limb Pickup	Brown, Shirley	Old Gin Cv	District 3	Medium Priority
A	15:16:00	06:57:00		Closed	Sledge, John	Old Gin Cv		
	Dur (hrs/days)	168	7	Limbs pick up				
29167	08/19/19	08/26/19	08/20/19	Limb Pickup	Brown, Shirley	Sweet Gum	District 3	Medium Priority
A	15:48:00	06:59:00		Closed	Howard, James	Sweet Gum Cove		
	Dur (hrs/days)	168	7	Need limb pickup				
29168	08/19/19	08/26/19	08/20/19	Limb Pickup	Brown, Shirley	Tyler Ln	District 3	Medium Priority
A	15:51:00	06:59:00		Closed	Unknown	137 Tyler Ln		
	Dur (hrs/days)	168	7	Need trash pickup				
29169	08/20/19	08/22/19	08/21/19	Limb Pickup	Brown, Shirley	Robinson Rd	District 5	Medium Priority
A	09:33:00	12:55:00		Closed	Archie, Bessie	209 Robinson Rd		
	Dur (hrs/days)	48	2	Need limb picked				
29170	08/20/19	08/21/19	08/21/19	Grading	Brown, Shirley	Bo Murphy Rd	District 4	Medium Priority
A	09:38:00	12:15:00		Closed	Archie, Bobby	112 Bo Murphy Rd		
	Dur (hrs/days)	24	1	Need road graded and gravel				

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29172	08/20/19	08/27/19	08/21/19	Trash Related	Brown, Shirley	Twin Cedars Ln	District 1	Medium Priority
A	12:45:00	09:37:00		Closed	Bradberry, Rose	Twin Cedars Lane		
	Dur (hrs/days)	168	7	old refrigerator to be picked up				
29173	08/20/19	08/27/19	08/21/19	Pot Holes	Brown, Shirley	Virgin Mary Rd	District 5	Medium Priority
A	13:33:00	09:16:00		Closed	Watkins, Alicia	Virgin Mary Rd		
	Dur (hrs/days)	168	7	Bad pot holes in front of this address and on the road				
29174	08/21/19	08/27/19	08/22/19	Limb Pickup	Brown, Shirley	Northshore Pointe	District 4	Medium Priority
A	09:43:00	13:47:00		Closed	Dr, Hawkins	113 Northshore Pt		
	Dur (hrs/days)	144	6	Need limb pickup				
29175	08/21/19	08/26/19	08/22/19	Limb Pickup	Brown, Shirley	Deer Haven Dr	District 3	Medium Priority
A	09:48:00	07:03:00		Closed	Steckler, Susan	150 Deer Haven Dr		
	Dur (hrs/days)	120	5	Need limb pickup Gate code is #7277.				
29176	08/21/19	08/26/19	08/22/19	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	14:29:00	06:56:00		Closed	Faulkner, Danny	Quail Hollow		
	Dur (hrs/days)	120	5	There are several piles of limbs on the road that need to be picked up				
29177	08/21/19	08/27/19	08/22/19	Trash Related	Brown, Shirley	Laurel Ridge	District 4	Medium Priority
A	14:56:00	09:37:00		Closed	Fristholz	107 Laurel Ridge Rd		
	Dur (hrs/days)	144	6	Need washer picked up				
29180	08/22/19	08/26/19	08/23/19	Limb Pickup	Brown, Shirley	Renees Way	District 1	Medium Priority
A	07:48:00	07:08:00		Closed	Helene	Renees Way		
	Dur (hrs/days)	96	4	Limbs pick up				
29181	08/22/19	08/26/19	08/23/19	Limb Pickup	Brown, Shirley	Middlefield Dr	District 1	Medium Priority
A	07:54:00	07:06:00		Closed	Brown, Johnnie	Middlefield Dr		
	Dur (hrs/days)	96	4	Limbs pick up				
29182	08/22/19	08/26/19	08/23/19	Limb Pickup	Brown, Shirley	Davis Ave	District 5	Medium Priority
A	08:26:00	07:07:00		Closed	Tucker, Robert	Davis Ave		
	Dur (hrs/days)	96	4	Limbs pick up				
29185	08/22/19	08/27/19	08/23/19	Pot Holes	Brown, Shirley	Clarkdell Rd	District 1	Medium Priority
A	12:27:00	07:27:00		Closed	Robinson, Cara	Clarkdell Rd Ext		
	Dur (hrs/days)	120	5	Need pothole repaired				

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Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29186	A	08/22/19 13:03:00	08/26/19 07:07:00	08/23/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Little, Kay	Harvey Crossing Harvey Crossing	District 1	Medium Priority
		Dur (hrs/days)	96	4					
29187	A	08/22/19 13:08:00	08/26/19 07:33:00	08/23/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Abraham, Charles	Planters Row Planters Row	District 3	Medium Priority
		Dur (hrs/days)	96	4					
29189	A	08/23/19 09:18:00	08/27/19 13:47:00	08/24/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Pentecost, James	Hart Rd Hart Rd	District 5	Medium Priority
		Dur (hrs/days)	96	4					
29190	A	08/23/19 12:37:00	08/27/19 13:48:00	08/24/19	Limb Pickup Closed Need limb pickup	Brown, Shirley Bartling, Bruce	Waterford Ln 114 Waterford n	District 3	Medium Priority
		Dur (hrs/days)	96	4					
29192	A	08/23/19 14:10:00	08/27/19 13:48:00	08/24/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Dyer, Justin	Hackberry Drive Hackberry Dr	District 2	Medium Priority
		Dur (hrs/days)	96	4					

95 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
29060	08/01/19	08/27/19	08/02/19	Pot Holes	Brown, Shirley	Potluck Rd	District 5	Medium Priority
F	07:25:00	09:06:00		Closed	Johnson	Old Highway 16		
	Dur (hrs/days)	624	26	Pot holes need to be filled from Old Highway 16 to Sulpher Springs Rd paying close attention around the bridge				
29062	08/01/19	08/27/19	08/02/19	Pot Holes	Brown, Shirley	Waldrop Rd	District 4	Medium Priority
F	10:17:00	07:25:00		Closed	Speaks, Tracy	Waldrop Rd		
	Dur (hrs/days)	624	26	Big pot holes starting at this address				
29071	08/02/19	08/27/19	08/03/19	Gravel	Brown, Shirley	Kearney Park Rd	District 4	Medium Priority
F	13:08:00	08:42:00		Closed	Cable, James	536 Kearney Park Rd		
	Dur (hrs/days)	600	25	Need gravel on culvert				

3 Closed - Requests Closed after the Target Date

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		98							